



## B2BGATEWAY LAUNCHES BIGGER, BRIGHTER, BETTER WAREHOUSE SUPPORT SITE

**November 14, 2013 | Boston, MA** – Start press release here. Global EDI solutions provider, B2BGateway, has just rolled out new and improved Warehouse Support Site (WSS) to new customers and existing clients. With unprecedented growth [43% YOY] in 2013, B2BGateway has released a host of new improvements such as the new Rapid Response Team (RRT) for customer support; a new Reseller Portal for new and existing VARs, as well as the most recent release of the new, more robust WSS, to name a few.

As well as cloud-based, fully-integrated EDI, B2BGateway also provides additional automated supply chain solutions such as Order/Supplier portals, Vendor-Managed Inventory (VMI) and Supplier Testing and Validation on-boarding services. With client demands varying greatly, it was clear to B2BGateway that to remain a market leader, constant upgrades and new solutions would have to be implemented on a regular basis.

The new WSS upgrades include: improved navigation, increased speed, better searches, enriched user-interface and new, integrated support. All the features and functionality are personalized to the individual user's login credentials. Individual fields are auto-populated with criteria such as case pack quantities and carrier information after being entered only one time. Pulling up pick tickets is as easy as scanning pre-printed custom GS1-128 labels or by entering the PO number. Increased support has been made available with the addition of an instant chat box located on the bottom of the user's screen.

*"When building the new WSS, we had 3 main goals in mind," said Improvement Team Manager, John Pirotte. "Our primary goals were to make it fast, customizable, and easy to use. We wanted to eliminate repeated steps when possible, and put your most used links front and center for easy access. One of the many improvements we introduced was a customizable auto-archive feature to make managing large amounts of data much easier. We realize every one of our clients' needs differ, so we really wanted to give them total control and visibility of these settings."*

**About B2BGateway:** B2BGateway, a GS1 Accredited solution provider, is a leading global EDI (Electronic Data Interchange) provider with offices in North America and Europe. B2BGateway offers 24/7 customer support with each client assigned a designated setup team. B2BGateway EDI solutions are simple to use, competitively priced, highly effective and can increase profitability by reducing costs associated with manual data entry. For further information please call +1 (401) 491 9595 (USA), +353 61 708533 (Europe) or log onto [www.B2BGateway.Net](http://www.B2BGateway.Net)