



B2BGateway
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YAKIMA AUSTRALIA TURNED TO B2BGATEWAY AFTER PREVIOUS EDI PROVIDER PROVED TO BE INFLEXIBLE & UNRESPONSIVE

"The flexibility of NetSuite really compliments the flexibility of B2BGateway."
JASON STUART
 Yakima Australia



About Yakima Australia



Here at Yakima Australia, we believe in connecting you, your friends, family and all your favourite gear to your desired destination or activity.

Doesn't matter if you are headed out for camping, biking, hitting the water or the slopes or taking the family on a holiday road trip. Yakima Australia believes that any life adventure, regardless of the destination, creates shared experiences and memories for you, your family and friends. When the road winds back home, the memories and connections with friends and family remain long after the trip is over. Yakima Australia will handle all your gear, with our Yakima roof racks, LockN'Load systems and roof boxes.

About B2BGateway

Since 2001, B2BGateway has been providing Electronic Data Interchange (EDI) & API Connectivity Solutions for NetSuite users. B2BGateway's cloud-based EDI & API Connectivity solutions allow the NetSuite user to communicate seamlessly with their customers and 3PL's. We offer both web based and fully integrated EDI & API Connectivity solutions to cater for all market needs and wants (e.g. X12, EDIFACT, Tradaoms, Eancom, Odette, oioUBL, XML, VAN, AS2, FTP, etc.). Our Cloud/SaaS based fully integrated EDI & API Connectivity solutions will integrate seamlessly with all NetSuite ERP Solutions. In addition to our global headquarters in Rhode Island, B2BGateway has offices in Ireland and Australia enabling us to offer unparalleled support across all time zones.

For further information please visit www.b2bgateway.net



BUSINESS CHALLENGE

Yakima Australia had many issues with their previous EDI Broker. They were inflexible with EDI setups and the modifications to existing setups were proving to be too overly technical, challenging and costly. Their previous EDI broker was taking about 48 hours to a week in response time.

SOLUTION

B2BGateway's NetSuite EDI solution has allowed Yakima Australia to become more flexible between customers and 3PL's. B2BGateway's integration has proven to be more efficient for the needs of their business.

RESULTS

"The flexibility of NetSuite compliments the flexibility of B2BGateway". B2BGateway's NetSuite integration has allowed Yakima Australia to split orders within NetSuite so they do not have to create two sales orders off of an order rejection. By implementing this customization, B2BGateway saved Yakima Australia's customer service team close to 40 hours a week of going through back orders and updating sales orders.



B2BGATEWAY'S EDI FOR YAKIMA AUSTRALIA
<https://www.yakima.com.au/>

